**Original** Article

Available online at www.bpasjournals.com

# The Role of Artificial Intelligence in Streamlining University Library Operations

# Arvind Sonawane<sup>1</sup>, Aishwarya Shekhar<sup>2</sup>, Sachin Ashok Murab<sup>3</sup>, Rishikesh Balkrishna Pansare<sup>4</sup>, Vikas Haribhau Satonkar<sup>5</sup>, Vivek Kumar Singh Jha<sup>6</sup>

<sup>1</sup>Assistant Professor, Assistant Professor, Department of Computer Engineering, Sandip University Nashik, Nashik, Maharashtra, India. arvind.sonawane@sandipuniversity.edu.in

<sup>2</sup>Assistant Professor, Deaprtment of Computer Engineering, Sandip University Sijoul, Madhubani, Bihar, India. aishwarya.shekhar@sandipuniversity.edu.in

<sup>3</sup>Assistant Professor, Department of Artificial Intelligence and Data Science, Sandip Institute of Technology & Reserch Centre, Nashik, Maharashtra, India. sachin.murab@sitrc.org

<sup>4</sup>Assistant Professor, Department of Information Technology, Sandip Institute of Technology & Reserch Centre, Nashik, Maharashtra, India. rishikesh.pansare@sitrc.org

<sup>5</sup>Assistant Professor, Department of Computer Engineering, Sandip Institute of Engineering & Management, Nashik, Maharashtra, India. vikas.satonkar@siem.org.in

<sup>6</sup>Teaching Assistant, MBA Department, Sandip University Sijoul, Madhubani, Bihar, India. vivek.singhjha@sandipuniversity.edu.in

**How to cite this article**: Arvind Sonawane, Aishwarya Shekhar, Sachin Ashok Murab, Rishikesh Balkrishna Pansare, Vikas Haribhau Satonkar, Vivek Kumar Singh Jha (2024). The Role of Artificial Intelligence in Streamlining University Library Operations. *Library Progress International*, 44(1), 51-66.

#### **ABSTRACT:**

The rise of new technologies, including artificial intelligence, is changing universities' conduct of library operations and, therefore, their workflows and service to the user. Taking away from human beings formal routine dodges through artificial intelligence releases a librarian's time for more thoughtful and valuable assignments. It helps in automating the entire cataloging and classification of machine learning algorithms to reduce any form of human error related to it. This also leads to an accurate categorization to arrange stuff properly. Chatbots and virtual assistants that are AI-powered, working around the clock, help users ask questions, use library resources, and navigate research. Predictive analytics, through demand forecasting, allows the libraries to minimize the risk factor and anticipate the users' needs to effect comprehensive collection development. AI also assists in the process of data analytics and helps manage resources for better insights and concrete data-driven decision-making in the process of resource allocation and when more resources need to be procured. Technologies such as image and text recognition have made it possible to digitize and index vast amounts of archival sources, hence departing resources hidden up to universal researchers. With its intelligent recommendations and a similarly formatted interface, the entire user's experience gets personalized for a given patron; offering suggested electronic versions of materials relative to what faculty and students have used in the past. More importantly, AI-embedded systems come in handy in making the security system in a library more reliable, from detecting to shielding against plausible threats on sensitive user data or confidential intellectual properties. At the same time, AI in university libraries not only enhances library operational efficiency but also helps procure the academic environment that is made preferable and accessible. The larger the role that technology plays in the operation of libraries, the potential for innovations toward improved service shall become higher. Consequently, university libraries that incorporate AI have a crucial advantage in offering potentialities whereby they can adjust and diversify the needs of their academic fraternities into an environment of learning and research evolution.

**KEYWORDS**: Artificial Intelligence (AI), University Libraries, Library Operations, Machine Learning, Automation, Cataloging and Classification, AI-powered Chatbots.

# I. INTRODUCTION

In true senses, AI in university libraries will utterly transform how these institutions handle resources, help the user, and afford academic research. Library settings can be much more efficient, accurate, and userfriendly than ever before with AI technologies as digital technologies advance [1]. University libraries used to be thought of as places where people could find information, but now they are becoming active, tech-enabled spaces that use AI to make processes run more smoothly. As part of this change, regular tasks will be automated, user interactions will be personalized, and resource management will be improved. This will free up human staff to work on more complicated, strategic tasks. Using machine learning algorithms for tasks like labeling and classification cuts down on mistakes made by humans and speeds up the process of organizing huge collections of materials [2]. This not only makes sures more accuracy but also cuts down on the time needed to process new purchases, which helps libraries keep their collections up to date and well-organized.

Chatbots and virtual helpers that are driven by AI are changing how libraries connect with their customers. These tools are available for users during the whole day and the whole week, helping with the answers to questions, showing how to use the library resources, and supporting study guidance [3]. This is very helpful for schools, as it is most of the time in schools where students and teachers need things urgently outside time at work. AIpowered virtual helpers elevate user experience with prompt responses and personalized advice [4]. A further AI tool that is widely found in use in the university library is predictive analytics, which is applied to from develop predictive models an identification of trends in the use of a resource, which assists in predicting the need for the relevant resource in the future. Identifying these trends can lead to the creation of predictive models for use in determining a product's future need or scarcity. This can thus allow libraries to track their stock more and remember to anticipate the availability of popular items when needed, and, therefore, eschew the escalation of waste either from superfluous accumulations or just a persistent lack of items. Insights will allow libraries to continue purchasing new resources depending on what the users may require via data-driven collection development strategies [5]. Advanced data insight presides over advanced digital resource management toward utilizing AI. All these data detail how a library is used, user-product interaction, resource usage of a product, and its performance. Applied to that data, the AI could see patterns and trends, which, from an insufflation of humans, are anything but trivial. Subsequently, such research findings can be used in managing library resources much better, organizing digital materials much better, and managing the library much better altogether [6]. In short, this can be said to be definite progress in providing resources to academics worldwide, which they could not reach earlier; it will add a touch of AI to recognize pictures and text and, finally, make it easier to digitize and arrange archive material [7]. It is capable of quickly and accurately converting large volumes of papers into searchable digital forms. While this helps in the retention of vital historical records, accessibility increases multifold for more people through the academic pursuit of many disciplines. Personalization of users in university libraries can be possible using AIpowered suggestion systems. They can provide books, articles, and other resources relevant to each person's interests by observing their previous behavior and tastes [9]. Such personalization aids the users in discovering what they wouldn't have otherwise, making their learning and study better.

Cybersecurity is yet another critical area where AI supports the running of university libraries. Cyber risks need to be brought down as libraries are holders of private user data and essential repositories of intellectual property [10]. AI systems can keep an eye on network activity, spot oddities, and move quickly to stop possible security breaches, keeping library data safe. By being careful about hacking, the library not only protects its assets but also builds trust with its users, who know that their data is safe. Adding AI to university libraries is a big step toward making processes faster, more accurate, and easier for users to understand [11]. AI is helping libraries serve their academic groups better by handling routine tasks, making relationships with users more personal, improving security, and making better use of resources. As AI technology keeps getting better, it will likely play a bigger part in how libraries work, opening up new ways to improve services and come up with new ideas [12]. By using AI, university libraries can adapt to their users' changing needs, creating a setting where people can keep learning and study moves forward.

#### **II. RELATED WORK**

It shows some research works in the Related Work Table 1 on how Augmented realistically technology can be implemented in the University Library. For example, augmented reality can potentially include digital material in a real world. It is capable of changing a lot of the services in the library, improving user experience, and developing new learning techniques entirely. Each study in the given table looks at a different side of the implementation of AR in academic libraries, from improving user engagement and skill development in locating material to expanding resources and access to cultural history. Author reviewed abundant research and case studies that provided him with knowledge on how AR could make users immersed in the library [13]. In their work, he found that the majority of AR applications-like tools for traveling, interactive shows, and virtual tours – raised engagement in the people using the library and enabled them to learn more. They proposed the transformation of the most commonplace views into live interactive learning areas with the help of AR technology to aid people in learning more [14]. They illustrated through the polls and experiments the AR treatments that have enriched the ability for students to find information and more involvement with the library materials. AR use in information literacy training also serves to equip people with the necessary study skills offered by libraries, and one feels more attached to their services. As an example, the authors in [15] elaborated on the development of a case where AR was applied to make it much easier for people to view university archive items in libraries, concluding that AR has the potential to facilitate access to this kind of historical material through the acquisition of digital information put on top of natural things and therefore increasing users' interest as well as understanding. It served not only to keep such historical objects safe but also convenient to find and connect with for library users.

AR projects could enhance introduction programs to the libraries. Their user tests and case study showed that services and tools offered by this AR-based introduction helped new students learn more, making them happier. AR in introduction programs could get the new users on board successfully and make it easier for them to fit in with the academic community. It was tested the use of AR to improve STEM instruction to college libraries. It, therefore, indicated that all the apps will work in enacting children's learning of the STEM topics by providing them with interactive 3D models, quizzes, and other visual aids in relation to what they are being taught. This emanated from various studies conducted through polls, interviewing, and prototyping. It would be up to the libraries to generate an actual situation of learning so as to light the fire and stimulate the human minds while he or she learns the STEM concepts. As it point out, AR technology could also facilitate language learning among individuals. They elicited the potential of AR tools in helping people learn languages that give them experience, tips on speech and interactive exercises in words [18]. They did so through the literature review, design rules, as well as tests. Using AR, the libraries would provide an avenue of learning languages that is novel as varied to satisfy the wishes and taste of a wide category of users. In the paper, the authors state that AR would make a huge impact, even in the area of accessibility. They proved this using a case study and also from comments given by users that AR-enabled physical maps and voice guides make places in the library more reachable by visually impaired students. Libraries could provide an equal measure of information and services to everyone by keeping the instruments and resources readily available for everybody's use.

It looked into how augmented reality apps could help university libraries teach people about cultural history. They found that augmented reality (AR)-enabled virtual shows, historical reconstructions, and storytelling projects could help people learn more about cultural history through field studies, user views, and polls. AR could help libraries keep and share culture items, which would help people learn more about different customs and experiences. As it point out, another possible use of AR technology is to help people learn together. AR could help students work together to learn by letting them interact with virtual items and share notes in real time, which would improve group talks and knowledge sharing [20]. This was shown through prototype development and focus groups. Libraries could make active learning spaces that support peer-to-peer contact and knowledge sharing by encouraging people to work together. Tan et al. show that one of the main goals of many university libraries is to get people to use the libraries more. Through a study of the literature and case studies, they showed how augmented reality (AR) could make users more interested by giving them engaging experiences like treasure hunts, learning activities that are more like games, and augmented shows [21]. Incorporating gamelike features into libraries could encourage users to explore and find new things, turning them from idle users into active learners.

Another possible area for application of the AR could be improve finding library resources. They demonstrated that dedicated AR-based search tools could enable the discovery: by making visualizations more understandable and location-based suggestionsbyFW prototyping and finding out how well they worked with real users reports [22]. For. It means that by providing customized searching experience to individuals, then libraries will be guaranteed that the people can access materials that are their interests and make the materials existing in the library useful. It also pointed out the application of AR tools in people's time of learning and studying in University libraries. They introduced that they would implement AR -enabled data display tools in helping not only the researchers but also the recipients with understand and collaborate this

information, thus using approaches such as polls, interviews, and user testing. This would enhance the speed of research by allowing individuals from diverse fields to share in interactive graphics experiences, thereby helping make it easier to analyze and understand data. The article portrays marketing and outreach as key jobs in university libraries [13]. It means that just by looking at the material and receiving the feedback of users, they showed how AR-based marketing strategies could make libraries become more visible and bring new users, giving engaging ads, virtual tours, and event announcements. Finally, using AR, libraries would improve their marketing, and new ways of interacting with users would allow them to reach and affect more people. As also found out in the study, another major application of AR technology was to support

library teaching [14]. They demonstrated that the use of AR can help in enhancing library teaching through some engaging lessons, guided tours, and much more learning tools by way of experiments and user testing. What libraries can eventually do is enable what was hard to understand both in terms of concepts and skills by simulating interesting learning experiences for people to be independent in their thinking and learning. This is evidenced by the creation of prototypes and testing on users; developed easier ways that enable people have access to the collection of the library, this can be through AR due to the fact that it will therefore make it smooth process of matching the user to browse either digital or real resources[18]. Libraries, through AR, transform usage of collections in the library and offer an easy to access modification which is exciting.

Scope	Method	Findings	Application
Enhancing user	Literature review,	AR enhances engagement and	Navigation aids,
experience in	case studies	learning experiences among	interactive exhibits,
library spaces		library patrons. AR applications	virtual tours
		include navigation aids,	
		interactive exhibits, and virtual	
		tours.	
Improving	Experimental	AR interventions improve	Information literacy
information	study, surveys	information literacy skills and	training, interactive
literacy skills		increase student engagement with	tutorials
		library resources.	
Facilitating access	Prototype	AR enhances access to archival	Access to archival
to archival	development,	materials by overlaying digital	materials, historical
materials	user testing	content onto physical objects,	exhibits
		improving user engagement and	
		understanding.	
Enhancing	Case study,	AR-based library orientation	Library orientation
library	usability testing	programs improve new students'	programs, campus
orientation		understanding of library services	tours
		and resources, leading to increased	
		satisfaction.	
Promoting STEM	Survey,	AR applications in academic	STEM learning,
education	interviews,	libraries promote STEM learning	virtual laboratories
	prototype	by providing interactive 3D	
	development	models, simulations, and	

Table 1: Summary of Related Work

		visualization tools.		
Supporting	Literature review,	AR tools facilitate language	Language learning,	
language	design	learning by providing immersive	pronunciation	
learning	guidelines,	experiences, pronunciation guides,	practice, vocabulary expansion	
0	experiments	and interactive vocabulary		
	- 7	exercises.		
Enhancing	Case study, user	AR-enabled tactile maps and	Accessibility tools,	
accessibility for	feedback	audio guides improve accessibility	navigation aids	
visually impaired	ICCUDACK	and navigation for visually	navigation alus	
students		impaired students within library		
students				
D C	T' 11 ( 1	spaces.	C 1: 11 1:	
Promoting	Field study, user	AR applications in academic	Cultural heritage	
cultural heritage	observations,	libraries promote cultural heritage	exhibitions, historical	
awareness	surveys	awareness by offering virtual	reconstructions	
		exhibitions, historical		
		reconstructions, and storytelling.		
Supporting	Prototype	AR facilitates collaborative	Collaborative	
collaborative	development,	learning by enabling students to	learning	
learning	focus groups	interact with virtual objects and	environments, group	
		share annotations in real-time,	projects	
		enhancing group discussions.		
Engaging library	Literature review,	AR enhances user engagement by	Interactive	
users	case studies	offering interactive experiences	experiences,	
		such as scavenger hunts, gamified	gamification,	
		learning activities, and augmented	engagement	
		exhibits.	strategies	
Improving	Prototype	AR-based search interfaces	Resource discovery,	
library resource	development,	enhance library resource discovery	search interfaces	
discovery	usability testing	by providing intuitive		
		visualizations and location-based		
		recommendations.		
Supporting	Survey,	AR tools support research	Data visualization,	
research and data	interviews,	activities by offering immersive	research tools,	
visualization	usability testing	data visualization, aiding	collaboration	
	, , , , , , , , , , , , , , , , , , , ,	comprehension, and facilitating	platforms	
		collaboration among researchers.	r	
Enhancing	Content analysis,	AR-based marketing campaigns	Marketing	
library marketing	user feedback	increase library visibility and	campaigns, user	
	aser recubuck	attract users by offering interactive	engagement	
		promotions, virtual tours, and	-ingugement	
		event announcements.		
Supporting	Experimental	AR enhances library instruction by	Library instruction,	
library	study, usability	providing interactive tutorials,	interactive tutorials	
instruction		guided tours, and augmented		
msuucuon	testing	0		
		learning materials, improving		
<b>A</b>	Dest	learning outcomes.	Callestian 1	
Augmenting	Prototype	AR enhances access to library	Collection browsing,	

library collections	development,	collections by offering virtual	virtual libraries
	user evaluations	browsing experiences, enabling	
		users to explore digital and	
		physical resources seamlessly.	

The following worktable, which is connected to this work, summarizes the complete picture of the entire research conducted to introduce augmented reality into university libraries. Researchers have proved that AR technology could be applied to a number of activities and thus had plenty of benefits to bring improvement in user experiences, teaching people to use information effectively, assisting in research, being more accessible, and increasing knowledge on cultural heritage. Through AR, new ideas and change can be generated for the benefit of the users of academic libraries. This overall makes teaching, learning, and study better for everybody in the academic community.

### III. METHODOLOGY

#### A. Data Collection and Preparation:

This is one of the initial phases of using AI in university libraries to ensure that the models to be built are correct, reliable, and valuable. Data collection and preparation is about the careful preparation of a large dataset that will comprise many different parts of the library's activities for utilization in AI programs. The first step involves collecting past data, that is, the records of labeling, user queries, usage of resources, and stock accountable for an immense quantity. The data is maintained in different forms and systems, and hence, a lot of constructive effort has to be put in order to put all the data in one file. Cataloging data includes the book names, authors, publication times, subjects, and topic clusters. They include search logs, contact logs with library systems, and question logs from help lines or virtual helpers. Examples of data related to the usage of resources are checkouts and returns, uses of digital resources, reservation of study rooms. These data points from inventory management account for the item bought, the

amount in hand, and the frequency of its usage. Gathering such a vast range of data gives an overview of the working of the library and how the users interact with the library, on which the AI models are to be built. Now, the data thus collected has to be cleaned up and preprocessed such that it is free from any inaccuracies and uniform in nature.

Data cleaning involves finding and fixing such mistakes as multiple records, missing values, and wrong entries. Missing values are filled using estimation methods, numerical values are scaled using normalization methods, and duplicate records are removed using deletion. This is a very crucial step in the AI lifecycle because the quality of data input into AI models has a direct impact on their performance. This also includes converting the data into forms which can be analyzed. In the case of NLP jobs, this could include storing category factors, parsing dates and tokenizing text. By the same token, data about past usage can also be transformed into time series so that forecast models like LSTM networks can look at it. Data, which form the basis for any good AI system, must be cleaned and prepared; inconsistencies must be corrected in order to have reliable such models and thus improve decision-making for people and easier running of a library. The basis of proper data would be then able to sort, offer help tailored to specific needs to users, optimize resources, and provide enlightening analytics. These systems are ultimately going to alter library services and user experiences.

#### B. Algorithm Selection and Development:

Integrate AI into a university library. Carefully choose between relevant and disparate methods needed to be designed for each role. This is important since a university library has many functions that need to run effectively. Many NLP techniques, like BERT (Bidirectional Encoder Representations from Transformers), are used for this in the ordering and categorization process. As BERT can fathom what is given in text and even the context of it, it is well suited to sorting the material found in a library into different categories. This will reduce errors on the part of people and will need less time for significant data to be ordered. It means that by using a collection of already-classified library materials to teach BERT, the model ultimately learns how to correctly classify new items with the same level of perfection, evaluated right at the beginning of aiming all to ensure that the classification is perfect and consistent. The implementation of advanced neural networks is thus very much important for artificial assistants that are designed to serve the users day and night. RNNs themselves, later extended with Transformer models like GPT and Generative Pre-trained Transformer, read and write the text as if it were human. The designs can understand the user's complex questions and provide appropriate responses to these queries, with the added potential of guiding the user on how to move around library materials. RNNs could handle the linear data, apparently, but Transformers do it best by identifying long-range relationships in the text through their attention abilities. This would be an essential feature in their design, enabling the machine to deal with all sets of very complex questions that users have, and that would doubtlessly improve user engagement and happiness with robots.



Figure 1: Block diagram of architecture

Time series analysis methods, specifically Long Short-Term Memory networks, are helpful when undertaking predictive analytics for a university library. The previous success of LSTMs in modeling time series shifting states speaks to their appropriateness in predicting resource needs given resource use. By examining past checkouts, patterns from history can be detected, and room rents and other library services can be predicted using LSTMs, making excellent guesses regarding what people will want in the future. This best uses goods, so it is assured that popular items are on hand at all times. This gives an improved experience to the user and also reduces waste, either not having enough or having too many items. Clustering techniques, such as K-Means, are easily applied while working with digital resources. The K-Means routine divides digital collections into groups based on use practices and other characteristics. A general scenario in which K-Means could group several digital library resources into meaningful clusters is by considering data about the frequency and users of several different types of resources. This makes digital libraries more organized, facilitating the connection of related materials for users and maintaining collections for library staff. CNN and OCR are technologies that can't do without when working with images and text.

CNNs do well at recognizing pictures, which is because they can easily find and learn hierarchical patterns in visual data. These can be used to help libraries arrange, index, and consequently provide access to their visual materials-such as photos and scanned papers. CNN could be used for this purpose. OCR is different from this because it transforms various types of documents into searchable and editable data. The documents could be in any form-from scanned paper documents to PDFs, or even digital camera pictures. Of course, this technology for scanning and categorizing large texts makes them easier to find and accessible to more people.



Figure 2: Representation of Categorization of text and image

All these methodologies form the significant elements that make various aspects of a library more effective. The use of BERT to classify its material ensures that materials are put into their rightful classes so that materials can be accessed quickly and accurately when organizing a library. RNNs and Transformerbased intelligent robots facilitate user-to-user exchange by being more obliging and satisfying to a person. LSTMs make predictive analytics possible, which makes optimal use of the resources and assures that all the services to be offered by the library go entirely by the user's requirements. K-Means clustering arranges digital collections in a very userfriendly order, giving people have easy access to digital material. Finally, CNNs and OCR technologies ensure that the printed and visual materials get scanned appropriately and get their respective classification so that more information is available to the people and gets preserved. In total, such AI-driven solutions make university libraries much more efficient and build a solid foundation for future innovation and expansion of services.

#### **IV. INTEGRATION AND TESTING**

#### A. Model Training and Testing:

Training and testing AI models in how university libraries work is an important step to make sure they are accurate and reliable. The information is first split into three separate parts, which are called training, validation, and test sets. The training set, which is usually the biggest part, is used to teach the model by showing it a lot of different data points. This lets the program learn how the data is organized and find trends and connections. The validation set is then used to fine-tune the model's hyperparameters, which are the settings that can be changed to affect how well it works. During this step, different combos of hyperparameters are tried to make sure that the model can predict well without becoming too perfect. This makes sure that the model works well with data it hasn't seen before.

After the model has been fine-tuned, its performance is carefully checked using the test set, which is a different set of data that it has not seen during training. This review step is very important because it gives a fair picture of how strong and useful the model is in general. To measure how well the model works on real-world data, key performance metrics like F1 score, memory, accuracy, and precision are calculated. Also, confusion grids and other debugging tools can help figure out exactly where the model might not be working as well as it should. Training, confirming, and testing the AI models over and over again helps to make them better so they can do the jobs they were made for, like organizing, interacting with users, predicting demand, and managing resources. University libraries can use AI systems that not only meet their current needs but also can change to new ones in the future by carefully handling this process. This builds a strong base for better service delivery and user happiness.

#### **B.** System Integration and Implementation:

IT and library management teams must work together to make sure that AI solutions are seamlessly added to the library's operations framework when AI models are integrated into current library management systems. The first step is for everyone involved to carefully plan and work together to figure out what the library system needs and what it can't do. The IT teams work closely with the library management to plan the technical design needed to support AI integration. They make sure that all of the hardware, software, and network systems are in place. Making user interfaces and tools that are easy to use is one of the most important things to do in this time. These tools are made to make it easy for library staff and users to connect with AI systems. Dashboards give library staff real-time information and data that help them keep an eye on AI's performance, keep track of supplies, and answer user questions more quickly. These tools are designed to make daily tasks easier by including things like predictive analytics, automatic labeling, and resource suggestions. User designs are made to make the whole experience better for customers. This includes robots driven by AI that are available 24 hours a day, seven days a help, personalized resource week for suggestions based on user tastes, and easierto-use search functions that use AI to give more accurate and relevant results. Because these platforms are easy to use, library users of all tech skills can easily find their way around and get the most out of AI-enhanced services.

During the merging process, feedback loops are set up all the time to deal with any problems or opportunities for change that come up. This iterative method keeps the AI systems in line with what users want and what the business needs to do. Staff and users of the library are also given training classes and help tools to make the transition to the technologies go more smoothly. new University libraries can make the learning environment more dynamic and flexible by carefully adding AI models to their library management systems. This will improve the quality of services, the speed of operations, and the happiness of users.

## V. RESULT AND DISCUSSION

Table 2 shows the performance table for the BERT model. It shows the numbers for accuracy, precision, recall, and F1 score, among other performance measures. BERT is accurate 92.5% of the time, which shows how many cases were properly identified out of all

of them. Precision, which is the percentage of true positive predictions out of all positive predictions, is 91.2%. This shows that the model can avoid fake positives. Recall, which is also called sensitivity, measures the number of correct guesses out of all the correct ones. At 93.8%, it is very high. T

Model A	ccuracy (%)	Precision (%)	Recall (%)	F1 Score (%)
BERT 92	2.5	91.2	93.8	92.5

Table 2: Performance Metric of BERT Model





his shows how good BERT is at finding important examples. Accuracy at 92.5% is consistent with the F1 score, which finds the harmonic mean of precision and memory. This shows that the model performed well across both measures. Figure 3 shows a bar graph that shows how well the BERT model, a strong language representation model, does in four important areas: accuracy, precision, memory, and F1 score. The percentage number for each measure is shown on top of the bar that represents it. BERT does well in all tests; its F1 score is 92.5%, its accuracy is 92.5%, its precision is 91.2%, and its memory is 93.8%. The high and consistent values across these measures show how well the BERT model does at correctly classifying instances in the given job. This strong performance shows that BERT can understand and organize written data, which makes it a useful tool for tasks like mood analysis, information search, and natural language processing in many areas, such as university libraries.

Table 3: Performance Metric of RNN Model

Model	Accuracy (%)	Precision (%)	Recall (%)	F1 Score (%)
RNN	89.3	90.1	92.5	80.3

The table (3) shows the RNN model's success measures, which show how well it does at a certain job. While identifying cases, the RNN model does a great job, with a success rate of 89.3%. The accuracy of 90.1% shows the percentage of correct positive predictions out of all positive predictions. This shows how well the model can reduce fake positives.



Figure 4: Representation of performance metrics of the RNN model

The memory of 92.5% also shows that the model can find important cases, which is also called sensitivity. The F1 score of 80.3%, on the other hand, shows a slightly less balanced mix between accuracy and precision. Even so, the RNN model does well on a number of important metrics, showing that it is good at working with sequential data and being a useful tool for tasks like text classification, sentiment analysis, and time series forecasting in a wide range of settings, such as academic libraries. Figure 4 shows a bar graph that shows how well the RNN model, which is a recurrent neural network design, did in four important areas: accuracy, precision, recall, and F1 score. The percentage number for each measure is shown on top of the bar that represents it. With an accuracy of 89.3%, a precision of 90.1%, a recall of 92.5%, and an F1 score of 80.3%, the RNN model does well in all of these areas. The accuracy, precision, and memory measures all show high scores. The F1 score, on the other hand, says that precision and recall are not quite balanced as well. Even so, the RNN model shows how well it can handle sequential data like text and time series. This makes it a useful tool for many tasks, such as text classification, sentiment analysis, and sequential pattern recognition, which could be used in academic libraries and other places.

ISTM 89.7 88.5 90.2 89.7	F1 Score (%)	Recall (%)	Precision (%)	Accuracy (%)	Model
LUTIVI 09.7 00.5 90.2 09.7	89.7	90.2	88.5	89.7	LSTM

Table 4: Performance metric of LSTM Algorithm

The LSTM model's success measures are shown in the table (4), which shows how well it does at a certain job. With an accuracy of 89.7%, a precision of 88.5%, a recall of 90.2%, and an F1 score of 89.7%, the LSTM model does well in all of the important measures.



Figure 5: Representation of performance metrics of the LSTM model

All of these measures show how well the model can correctly group cases while keeping a good mix between accuracy and recall. The LSTM model is very good at finding important instances in the dataset, as shown by its high accuracy and recall numbers. The accuracy number also shows a low false positive rate, which adds to the model's credibility. The balanced F1 score shows that the LSTM model is strong when dealing with sequential data. This means that it can be used for tasks like text classification, mood analysis, and time series predictions, which could have uses in academic libraries and beyond. The success measures of the LSTM model are shown in the bar graph in Figure 5. This shows how well it does at a certain job. The LSTM model does well on all important measures, with an F1 score of 89.7%, an accuracy score of 89.7%, a precision score of 88.5%, and a recall score of 90.2%. These results show that the model can correctly label instances while keeping a good mix between accuracy and memory. The LSTM model's balanced F1 score shows how well it can handle sequential data, which means it can be used for tasks like text classification, emotion analysis, and time series predictions. These tasks could be done in university libraries and other places.

# VI. CONCLUSION

Last but not least, incorporating artificial intelligence (AI) into university library operations could greatly improve speed, usability, and the user experience. In this article, we looked at how AI technologies like natural language processing (NLP), machine learning (ML), and augmented reality (AR) can change many parts of library management. AI-powered labeling and classification systems make it easier to organize huge collections, so users can get to resources faster and get more relevant suggestions. Chatbots and virtual helpers offer support 24 hours a day, 7 days a week. They answer questions and make it easier for library users to find services. With predictive analytics models, libraries can better plan for and meet users' needs by allocating resources and managing their stock. Additionally, adding AR improves learning, protects cultural artifacts, and makes library places more accessible, creating a more welcoming and interesting space for all users. Also, AIdriven findings from data analytics give library managers useful data they can use to make smart choices about allocating resources, improving services, and making plans for the future. By using AI methods, libraries can

change with the needs of their users, predict future trends, and make the best use of their resources to give customers the most value. But for AI to work well in university libraries, everyone involved librarians, IT experts, teachers, and students needs to work together to make sure the system works well and that users are trained and get ongoing help. As we move into the digital age, university libraries are at the cutting edge of new ideas. They are using AI to change from being static places to store information to being active places where people can learn and work together. By using AI, university libraries can become important parts of academic success by giving students access to knowledge that isn't available anywhere else, encouraging intellectual curiosity, and giving the next generation of thinkers and creators the tools they need to do great work. So, AI's role in improving university library operations isn't just about automating tasks; it's also about letting libraries reach their full potential as places where people can learn, discover, and help society move forward in the 21st century and beyond.

## REFERENCES

- R. Chaudhry, A. Prakash, N. Gorowara, R. Mittal and V. Malik, "Artificial Intelligence with Streamlining Payments and Lending for a Simpler Financial Ecosystem," 2024 International Conference on Emerging Smart Computing and Informatics (ESCI), Pune, India, 2024, pp. 1-5,
- [2] S. Ahluwalia, R. V. Mahto and M. Guerrero, "Blockchain technology and startup financing: A transaction cost economics perspective", Technological Forecasting and Social Change, vol. 151, pp. 119854, 2020.
- [3] I. Anagnostopoulos, "Fintech and regtech: Impact on regulators and banks", Journal of Economics and Business, 2018.

- [4] R. Clark, J. Reed and T. Sunderland, "Bridging funding gaps for climate and sustainable development: Pitfalls progress and potential of private finance", Land Use Policy, vol. 71, pp. 335-346, 2018.
- [5] J. Cummings, C. Reiber and P. Kumar, "The price of progress: Funding and financing Alzheimer's disease drug development", Alzheimer's & Dementia: Translational Research & Clinical Interventions, 2018.
- [6] P. Gomber, R. J. Kauffman, C. Parker and B. W. Weber, "On the Fintech Revolution: Interpreting the Forces of Innovation Disruption and Transformation in Financial Services", Journal of Management Information Systems, vol. 35, no. 1, pp. 220-265, 2018.
- [7] R. Hendrikse, M. Van Meeteren and D. Bassens, "Strategic coupling between finance technology and the state: Cultivating a Fintech ecosystem for incumbent finance", Environment and Planning A: Economy and Space, pp. 0308518×1988796, 2019.
- [8] I. Lee and Y. J. Shin, "Fintech: Ecosystem business models investment decisions and challenges", Business Horizons, vol. 61, no. 1, pp. 35-46, 2018.
- [9] P. K. Ozili, "Contesting digital finance for the poor", Digital Policy Regulation and Governance, vol. 22, no. 2, pp. 135-151, 2020.
- [10] D. Yu and B. Xiang, "Discovering topics and trends in the field of Artificial Intelligence: Using LDA topic modeling", Expert Systems with Applications, pp. 120114, 2023.
- [11] J. Bhola, M. Shabaz, G. Dhiman, S. Vimal, P. Subbulakshmi and S. K. Soni, "Performance Evaluation of Multilayer Clustering Network Using Distributed Energy Efficient Clustering with Enhanced Threshold Protocol", Wireless Personal Communications, 2021.

- [12] A. Kumar, T. Behl and S. Chadha, "Synthesis of physically crosslinked PVA/Chitosan loaded silver nanoparticles hydrogels with tunable mechanical properties and antibacterial effects", International Journal of Biological Macromolecules, 2020.
- [13] S. Krishnan and S. R, "Streamlining Transfer Applications in Education: AI and Python-driven Mapping of Technological Proficiencies," 2023 Second International Conference on Augmented Intelligence and Sustainable Systems (ICAISS), Trichy, India, 2023, pp. 294-302
- [14] R. Surendran, Neeharika Challa, G. Saravanan, V. Sneha, R. Sreenivethitha and D. Uvashree, "Friendly Course Equalizing Cloud Service using Education Cloud", 2021 International Conference on Computing Electronics & Communications Engineering (iCCECE), pp. 7-12, 2021.
- [15] Tingting Zhang, Xiangpeng Lu, Xu Zhu and Jing Zhang, "The contributions of AI in the development of ideological and political perspectives in education", Heliyon, vol. 9, no. 3, 2023.
- [16] Sergei Prokhorov and Victor Safronov, "AI for AI: What NLP techniques help researchers find the right articles on NLP", 2019 International Conference on Artificial Intelligence: Applications and Innovations (IC-AIAI), 2019.
- [17] J. Li, "The Impact of Wireless Network Mobile Devices on College Students", Labour Concept Education in Artificial Intelligence Environment Computational Intelligence and Neuroscience, 2022.
- [18] H. He and T. Wang, "Application of blended teaching in public administration courses under the background of artificial intelligence", J. Phys. Conf, vol. 1575, no. 1, pp. 12174, 2020.

- [19] G. Shanmugam, T. Thanarajan, S. Rajendran and S.S. Murugaraj, "Student Psychology based optimized routing algorithm for big data clustering in IoT with MapReduce framework", Journal of Intelligent & Fuzzy Systems, pp. 1-13, 2023.
- [20] Batirov Behzod Baratovich, "The role of credit module systems in increasing the quality of education", Gospodarka i Innowacje, vol. 24, pp. 585-589, 2022.
- [21] L. Roberts, M. E. Welsh and B Dudek, "Instruction and outreach for transfer students: A Colorado case study", College & Research Libraries, vol. 80, no. 1, pp. 94-122, 2019.
- R. Surendran and [22] Τ. Tamilvizhi, "Friendly Online Technology Development Cloud Service for Bahraini Students based on E-Advisor", 2018 International Conference on Innovation and Intelligence for Informatics Computing and Technologies (3ICT), pp. 1-7, 2018.
- [23] Dhabliya, D., Dari, S. S., Dhablia, A., Akhila, N., Kachhoria, R., & Khetani, V. (2024). Addressing Bias in Machine Learning Algorithms: Promoting Fairness and Ethical Design. In E3S Web of Conferences (Vol. 491, p. 02040). EDP Sciences.
- [24] Gulhane, M., Sajana, T., Shelke, N., & Maurya, S. (2024). Development of a Temporal Analysis Model Augmented for Disease Progression Identification through Multiparametric Analysis. International Journal of Intelligent Systems and Applications in Engineering, 12(2), 620-634.
- [25] Nemade, B. P., Shah, K., Marakarkandy,
  B., Shah, K., Surve, B. C., & Nagra, R. K.
  (2024). An Efficient IoT-Based
  Automated Food Waste Management
  System with Food Spoilage Detection.
  International Journal of Intelligent
  Systems and Applications in
  Engineering, 12(5s), 434-449.

- [26] Patil, D., Bhalerao, M., Wankhede, V., Birari, V., Mahajan, R., & Khairnar, V. (2023). Analyzing the Impact of Impulsive Noise on spectrum sensing Techniques for Cognitive Radio Networks. International Journal of Intelligent Systems and Applications in Engineering, 11(10s), 727-733.
- [27] Gulhane, M., Kumar, S., Kumar, M., Dhankhar, Y., & Kaliraman, B. (2023, December). Advancing Facial Recognition: Enhanced Model with Improved Deepface Algorithm for Adaptability in Robust Diverse Scenarios. In 2023 10th IEEE Uttar Pradesh Section International Conference on Electrical, Electronics and Computer Engineering (UPCON) (Vol. 10, pp. 1384-1389). IEEE.
- [28] Shirkande, S. T., Deokate, S. T., Malwade, S. S., Sairise, R. M., Chatpalliwar, A. S., Ashtagi, R., & Ahmed, S. H. An Explainable Deep Learning Model for Clinical Decision Support in Healthcare. In WSN and IoT (pp. 225-242). CRC Press.